

Cassandra R. St. Fort

PMP · PMI-ACP · A-CSM · SAFe SSM | SENIOR PROGRAM MANAGER / SCRUM MASTER

(646) 374-9039 • cassandrastfort@gmail.com • linkedin.com/in/cassandrastfort

Strategic Senior Program Manager with over 13 years of experience leading cross-functional teams, orchestrating complex enterprise-level technology initiatives, and driving organizational agility across application development, digital transformation, and infrastructure environments. Known for selecting, tailoring, and governing Agile, Scrum, Kanban, SAFe, and SDLC methodologies, I build scalable program structures that enhance operational maturity, reduce delivery friction, and improve cross-team coordination — leveraging AI-enabled analytics and automated delivery intelligence to sharpen estimation quality, optimize delivery pipelines, and accelerate time-to-value.

— CERTIFICATIONS

PMP

Project Management Professional

PMI-ACP

Agile Certified Practitioner

A-CSM

Advanced Certified Scrum Master

SAFe SSM

SAFe Scrum Master 6.0

Google Data Analytics

Professional Certificate — Coursera

— TECHNICAL SKILLS

PM Software

JIRA, Jira Align, Confluence, Clarity, ServiceNow, MS Project, Smartsheet, Monday.com, Azure DevOps (ADO), Rally

Analysis & Reporting

SQL, Advanced Excel, Power BI, Tableau

Office Software

Word, PowerPoint, Outlook, SharePoint, Visio

— EDUCATION

BBA, Computer Information Systems

Bernard M. Baruch College (CUNY)
New York, NY

— PROFESSIONAL EXPERIENCE

Program Manager / Senior Scrum Master

Apr 2022 – Feb 2026

Anywhere Real Estate

Madison, NJ

AGILE DELIVERY LEADERSHIP

- Led Agile delivery and coached three cross-functional onshore/offshore teams to consistently deliver >80% of planned scope on schedule, significantly improving delivery predictability
- Facilitated Agile ceremonies — Stand-ups, Sprint Planning, Sprint Reviews, and Retrospectives — enhanced by AI-driven insights (velocity trends, cycle-time predictions, risk signals) to improve transparency and team decision-making
- Reduced sprint carryover by 25% within three months by coaching Product Managers on backlog optimization and strengthening alignment across multiple business units
- Streamlined backlog creation by enabling teams to use Atlassian Roov to convert Confluence pages into structured epics and auto-generate user stories with draft acceptance criteria
- Removed delivery blockers and optimized team processes using cycle time, velocity, and committed-vs-completed metrics, driving continuous improvement

DELIVERY OPERATIONS & EXECUTION

- Stewarded \$4.8M+ in program budgets with <5% variance, ensuring fiscal accountability through accurate forecasting and reporting
- Partnered with Product Directors for quarterly and PI planning, including capacity modeling and release planning, to ensure alignment with organizational priorities
- Achieved a 30% increase in delivery predictability across three cross-functional teams by implementing standardized workflows and dependency mapping
- Developed and maintained Jira dashboards and advanced roadmaps using AI-powered tagging and data validation for real-time leadership visibility
- Boosted release predictability by 20% and reduced deployment defects by stabilizing CI/CD pipelines through automated testing integration and embedded quality gates

AGILE ENABLEMENT & ORGANIZATIONAL MATURITY

- Contributed to the Scrum Master Community of Practice, elevating organizational Agile maturity through best-practice sharing and knowledge-exchange sessions
- Developed a standardized Agile onboarding framework adopted enterprise-wide, delivering 11 workshops in one year
- Strengthened cross-team delivery consistency by institutionalizing repeatable Agile practices across Engineering and Product teams

Scrum Master

Jan 2016 – Apr 2022

Development Corporation for Israel

New York, NY

ENTERPRISE DELIVERY & PORTFOLIO LEADERSHIP

- Delivered 7–9 concurrent enterprise initiatives annually within a \$5M portfolio, orchestrating cross-functional workstreams and ensuring adherence to

organizational standards

- Led Agile delivery for three distributed teams across multiple time zones, enabling coordinated execution of CapEx and OpEx technology initiatives
- Managed complex risks, dependencies, and delivery blockers across teams, partner organizations, and enterprise programs

AGILE GOVERNANCE, RISK & ENTERPRISE TOOLING

- Provided executive oversight of all Scrum ceremonies, ensuring alignment with organizational priorities and long-range strategic planning
- Strengthened enterprise risk mitigation and audit readiness by embedding GDPR-aligned data-handling controls into team workflows and Definition of Done criteria
- Oversaw enterprise Jira administration — boards, workflows, dashboards, and reports — to support operational transparency and data-driven decisions
- Directed end-to-end release management, including schedules, code freezes, UAT cycles, regression testing, and stakeholder sign-offs

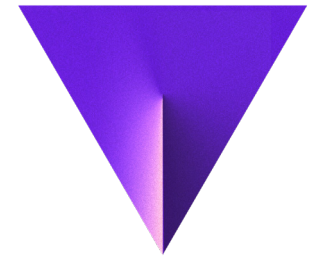
Senior Project Manager

May 2013 – Nov 2015

United Jewish Association (UJA)

New York, NY

- Delivered \$3M large-scale technology initiatives on time and within scope by coordinating multi-team execution across engineering, business, and operations
- Improved cross-functional delivery velocity by 22% by harmonizing operational practices across Engineering, Marketing, Legal, and community teams
- Accelerated project clarity by 30% by facilitating discovery and requirements-gathering workshops with 20+ SMEs and IT partners
- Increased executive decision speed by 35% by producing structured, KPI-aligned reporting artifacts for data-driven governance
- Delivered enterprise platforms, including a Fundraising Management System, designed with integration-ready architecture



THIS IS TO CERTIFY THAT

Cassandra St. Fort

HAS BEEN FORMALLY EVALUATED FOR DEMONSTRATED EXPERIENCE, KNOWLEDGE AND PERFORMANCE IN
ACHIEVING AN ORGANIZATIONAL OBJECTIVE THROUGH DEFINING AND OVERSEEING PROJECTS AND
RESOURCES AND IS HEREBY BESTOWED THE GLOBAL PROFESSIONAL CERTIFICATION

Project Management Professional (PMP)[®]

IN TESTIMONY WHEREOF, WE HAVE SUBSCRIBED OUR SIGNATURES UNDER THE SEAL OF THE INSTITUTE

A handwritten signature in black ink, reading 'Ike Nwankwo'.

Ike Nwankwo, PMP | Chair, Board of Directors



A handwritten signature in black ink, reading 'Pierre Le Manh'.

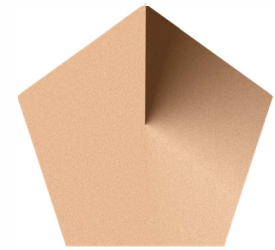
Pierre Le Manh | President & CEO

Certification Number: 3183243

Original Grant Date: 18 November 2021

Expiration Date: 18 November 2027





THIS IS TO CERTIFY THAT

Cassandra St. Fort

HAS BEEN FORMALLY EVALUATED FOR EXPERIENCE, KNOWLEDGE AND SKILLS IN THE SPECIALIZED
AREA OF AGILE PRINCIPLES, PRACTICES, TOOLS AND TECHNIQUES AND IS HEREBY BESTOWED
THE GLOBAL PROFESSIONAL CERTIFICATION

PMI Agile Certified Practitioner (PMI-ACP)®

IN TESTIMONY WHEREOF, WE HAVE SUBSCRIBED OUR SIGNATURES UNDER THE SEAL OF THE INSTITUTE

A handwritten signature in black ink, reading 'Ike Nwankwo'.

Ike Nwankwo, PMP | Chair, Board of Directors



A handwritten signature in black ink, reading 'Pierre Le Manh'.

Pierre Le Manh | President & CEO

Certification Number: 4167571

Original Grant Date: 05 August 2025

Expiration Date: 05 August 2028





8 Courses

Foundations: Data, Data,
Everywhere

Ask Questions to Make Data-
Driven Decisions

Prepare Data for Exploration

Process Data from Dirty to
Clean

Analyze Data to Answer
Questions

Share Data Through the Art of
Visualization

Data Analysis with R
Programming

Google Data Analytics
Capstone: Complete a Case
Study



Aug 20, 2024

Cassandra St. Fort

has successfully completed the online Professional Certificate

Google Data Analytics

Those who earn the Google Data Analytics Professional Certificate have completed eight courses, developed by Google, that include hands-on, practice-based assessments and are designed to prepare them for introductory-level roles in Data Analytics. They are competent in tools and platforms including spreadsheets, SQL, Tableau, and R. They know how to prepare, process, analyze, and share data for thoughtful action.

Amanda Brophy
Global Director of
Google Career
Certificates

This certificate attests to the learner's completion of an online program delivered via Coursera. It does not constitute formal enrollment at any university or entity and does not itself grant academic credit, grades, or a degree. Institutions or organizations may, at their discretion, recognize this learning toward their own programs or credentials.

Verify this certificate at:

<https://coursera.org/verify/professional-cert/QNY2HNNIXQ70>